## RISK REGISTER - EPPING TOWN COUNCIL - MARCH 2023

## **GOVERNANCE AND MANAGEMENT**

	Risk	Impact	Likeli- hood	Severity	Control Measure	Review frequency	Alternative Review trigger	Responsible Person/s
1.	Lack of forward planning and financial/ budgetary controls	<ul> <li>Lack of direction and prioritisation</li> <li>Needs of those in partner organisations not addressed</li> <li>Poor financial control</li> <li>Loss of respect and reputation</li> </ul>	М	Н	<ul> <li>Business/action plan in operation</li> <li>In year budget reviews</li> <li>Feedback from Partners</li> <li>Monthly reconciliation for all accounts</li> </ul>	Annually  Quarterly As required  Monthly	Unexpected expense	Clerk/RFO & All Members
2.	Council lacks relevant skills and commitment	<ul> <li>Council fails to achieve its purpose</li> <li>Decision making bypasses Council</li> <li>Poor value for precept money</li> <li>Council ignores advice of Clerk</li> </ul>	L	Н	Whilst difficult with democratic election process  Try to select carefully Ongoing training for Councillors Close review of attendance Ongoing training for Clerk	Annually & ongoing Every meeting Ongoing	Poor decisions through lack of knowledge	Chairman of Council
3.	Council becomes dominated by one or two or cliques form (Illegitimate Party dominance)	<ul> <li>Conflicts of interest</li> <li>Pursuit of personal agendas</li> <li>Decisions made outside Council</li> <li>Loss of interest by excluded members</li> </ul>	L	Н	<ul> <li>Clear Standing Orders regarding conduct of meetings and Conflict of Interests</li> <li>Clerk monitors</li> <li>Chairman monitors</li> <li>Select carefully</li> </ul>	Annually (or through CGAC when legislation changes) Ongoing monitoring		Chairman
4.	Councillors benefiting from	<ul><li> Affect reputation</li><li> Conflicts of Interest</li></ul>	L	M	<ul><li>Clear Standing Orders</li><li>Open system of</li></ul>	Annually All		Chairman Clerk

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	being on Council				payment • Robust Internal Audit	meetings		Internal Auditor
5.	Poor reporting to Council	<ul> <li>Poor quality decision making</li> <li>Council becomes ill informed</li> <li>Clerk fails to keep Council informed</li> </ul>	М	Н	Timely and accurate financial reporting Clear instructions to staff Regular project reports Clerk's ongoing training Clerk to ensure good reporting to Council	Quarterly Ongoing Each meeting Ongoing	Reminder from District and County Project Problem	Clerk
6.	Loss of key staff	<ul> <li>Failure in budgetary controls</li> <li>Correspondence backlog</li> <li>Lack of knowledge/loss of experience</li> </ul>	М	Н	Succession Planning     Clear office         procedures     Clear budgetary         procedures     Monitor remuneration     packages     Up to date job         descriptions     Good handover         arrangements     Ongoing         communication         and sharing of         information     Staff development and         training	Ongoing Ongoing Ongoing Ongoing Ongoing Ongoing Ongoing Ongoing	Loss of staff member	Chairman/Clerk /All staff
7.	Inadequacy of	Services not provided			Regular in year	Every	Unexpected	Clerk

	Precept	<ul> <li>Lack of confidence in Council</li> <li>Strong budgeting process</li> </ul>	L	Н	<ul> <li>budget reviews</li> <li>Detailed budget setting process and monitoring of funds</li> <li>Regular highlighting of any potential forthcoming high costs/necessary expenditure</li> </ul>	Council Meeting Annually & ongoing Ongoing as required	event i.e. flooding	& All Members
8.	Failure to respond to electors wish to right of inspection	Loss of confidence     Loss of reputation	L	L	<ul> <li>Clear Standing Orders and Operating Protocols</li> <li>Adherence to Audit Regulations</li> </ul>	Annually Annually		Clerk
9.	Failure to register Members interests, gifts, etc	<ul> <li>Member could make inappropriate gains</li> <li>Could affect reputations</li> </ul>	L	М	<ul> <li>Clear code of conduct</li> <li>Clear procedure monitoring interests</li> <li>Clerk monitors</li> </ul>	Annually		Individual Member Clerk
10.	Failure to meet the requirements for LCAS	Status     Reputation	М	L	<ul><li>Monitor requirements for LCAS</li><li>High standards</li></ul>	As required		Clerk
11.	Poor document control	<ul> <li>Information not passed on in a timely manner</li> <li>Deadlines missed</li> <li>Lack of achievement</li> </ul>	М	М	<ul> <li>Clear Standing Orders</li> <li>Clear Job         Descriptions     </li> <li>Clear Office             Procedures</li> <li>Good communication</li> <li>Ongoing policy             document review             timetable</li> </ul>	Annually Ongoing Ongoing Ongoing Ongoing		Clerk/All staff
12.	Lack of	High cost of repair			Stock condition survey	Ongoing	Unexpected	Clerk

	maintenance of Council owned property	<ul> <li>Injury to 3<sup>rd</sup> party leading to claims</li> <li>Damage to property</li> </ul>	М	Н	<ul> <li>Regular routine maintenance</li> <li>Insurance cover</li> <li>Interim insurance updates if necessary</li> </ul>	As required  Annually  Ongoing	Natural Disaster Acquisitions /disposals	
13.	Damage or loss to Council owned property by 3 <sup>rd</sup> party or act of God	High cost of repair	н	L	<ul><li>Insurance cover</li><li>Good Fire Alarm</li><li>Good Burglar Alarm</li><li>Regular Maintenance Inspection</li></ul>	Annually Ongoing		Clerk
14.	Damage to 3 <sup>rd</sup> party property or individual due to service or amenity provided	Claim against Council	L	М	Insurance     Regular checks of facilities     Risk Assessments	As required Ongoing Annually	Annually As reported	Clerk
15.	Loss of cash through fraud or dishonesty	Reduction in available funds     Loss of reputation	L	L	<ul> <li>Clear financial procedures</li> <li>Adequate insurance cover</li> <li>Verify &amp; attach copy order to invoice</li> <li>Fidelity guarantee cover (insurance)</li> </ul>	Annually Annually One offs Annually	On a Loss	All Members Clerk Internal Auditor
16.	Problems due to borrowing or lending	<ul> <li>Failure of 3<sup>rd</sup> party to repay loan</li> <li>Inability of Council to repay a loan</li> <li>Poor investments</li> </ul>	L	L	<ul> <li>Include in annual budget</li> <li>Clear Standing Orders</li> <li>Office Procedures</li> <li>Review investments regularly</li> </ul>	Quarterly reviews Annually Ongoing Annually	Economic climate	Clerk

17.	Failure to use grants for purpose for which they were intended	<ul> <li>Lack of funds for project for which grant was intended</li> <li>Investigation into the use of funds</li> </ul>	L	L	<ul> <li>Clear minutes</li> <li>Ensure funds properly ring fenced</li> <li>Clear financial procedures</li> <li>Review of funds</li> </ul>	Ongoing Ongoing Annually	Clerk
18.	Ensure Council complies with law, in particular:  • Health and Safety  • Equal Opportunitie s  • Data Protection  • Human Rights  • Disability and Discriminatio n  • Employment Law	<ul> <li>Fines and Penalties from regulation bodies</li> <li>Employee action for negligence of grievance</li> <li>Risk of reputation</li> </ul>	M	Н	<ul> <li>Comprehensive Standing Orders and Procedures</li> <li>Clear Job Descriptions</li> <li>Comprehensive Risk Assessments</li> <li>Ongoing training as legislation changes</li> </ul>	Annually Ongoing Annually Ongoing	Clerk
19.	Risk of acting without proper powers. (Ultra vires)	<ul> <li>Financial Loss –         Criminal Charges</li> <li>Loss of respect and reputation</li> <li>Loss of confidence</li> <li>Claim against Council</li> </ul>	М	Н	<ul> <li>Ensure powers are researched and stated in Agenda reports</li> <li>Ongoing training for Clerks and councillors</li> </ul>	All meetings	Clerk

		Lack of knowledge						
20.	Risk of increasing regulatory burden preventing performance of work benefiting the parish	<ul> <li>Increased complaints from Precept payers</li> <li>Staff stress and retention problems</li> <li>Poor relationship between Officers and Members</li> </ul>	M	Н	Ensure Members are advised of regulatory demands and the effect of these demands on workload     Ensure the Members respond to consultations on regulatory issues     Pressure on employees/workload is monitored by the Clerk	As required  Monthly meetings & Ongoing  Ongoing & annually		Clerk
21.	Failure to identify Risks facing the Council & to put measures in place to mitigate such risks	Council encounters serious challenges for which no pre-planning has been undertaken	L	Н	Clerk to review risk register & make appropriate recommendations	Annually	Serious challenge	Clerk & All Members
22.	Dramatic fall in investment and trading income	Extreme difficulty in achieving budget targets for that financial year	Н	Н	Monthly Budget monitoring – Clerk and Members must be aware of the risks and consequence of poor financial performance.	Monthly		Clerk, Finance Key Member and Council

		Placing of deposits with one source (Council not protected by the FSCS guarantee of £75,000)			A significant fall in income must be balanced with spending cuts or a drawdown of reserves (whichever is appropriate see 23 below).      Spread investments across banks/building societies	Annually/as required		
23.	Inadequate Reserve funds	Year end cash flow difficulties and/or failure to meet unforeseen expenditure (may result in need for unplanned and expensive borrowing)      Unable to deliver service	L	Н	<ul> <li>Maintain Year end General Reserve level at between 3 to 6 months of the anticipated total expenditure.</li> <li>Maintain adequate levels of specific reserves for known recurrent spending priorities.</li> <li>Understanding of the</li> </ul>	Budget setting process and review in relation to ad hoc spending requests		Clerk, Finance Key Member and Council
		and functions			function of funds and their importance	training for Clerk/Cllrs		
24.	Significant loss of computer facilities	Loss of administrative capacity	M	H	<ul> <li>Maintain electronic backups both onsite and offsite</li> <li>Maintain separate off site backup of accountancy data.</li> <li>Maintain battery backup to server</li> </ul>	Ongoing	Cyber attack or threat of cyber attack or breakdown	Clerk

					Maintain contract with computer maintenance (good IT support)			
25.	Loss of business continuity and income due to movement of premises	Loss of income/uncertainty/diffic ulty in maintaining services and functions	M	Н	<ul> <li>Strong details and safeguards in contract</li> <li>Strong lawyer</li> <li>No movement of premises without alternative premises</li> <li>Negotiations with community partners for to form back up plans</li> <li>(Unforeseen loss of income/business continuity managed through insurance)</li> <li>Adequate support required to facilitate a large-scale move</li> </ul>	Through any applicable contract egotiation and forward planning  Long enough timescales to prepare and plan	Problem with developmen t	Clerk Chairman All members
26	Loss of continuity through a change of Council due to elections	Loss of knowledge and experience     Risk of poor decisions	M	M/H	<ul> <li>Strong/clear procedures in place which are followed</li> <li>Qualified Town Clerk</li> <li>Members to share knowledge amongst themselves to assist newer councillors</li> </ul>	Election time Ongoing	Poor decisions	Clerk All members

					Strong auditing checks			
27	Loss of interest in Council's affairs by councillors and staff	<ul> <li>Poor decision making</li> <li>Poorer quality of work</li> </ul>	L/M	L/M	<ul> <li>Continued engagement of councillors</li> <li>Continual involvement of staff in projects and training</li> <li>Sharing of information</li> <li>Interesting projects</li> <li>Staff monitoring and development</li> <li>Team working</li> </ul>	Ongoing	Poor decisions Poor work Feeling of apathy	Clerk/Chairman / All members/ All staff
28	Unexpected health emergency/ situation (such as Covid 19)	<ul> <li>Unable to work in the normal manner</li> <li>Remote working which may lead to gaps in service/provision</li> </ul>	M/H	L/M	<ul> <li>Development of remote working methods if needed</li> <li>Team covering different functions so sharing of tasks</li> <li>Strong, diverse team who are multi-skilled in basic daily operations</li> <li>Regular team meetings to ensure engagement</li> <li>Regular contact to ensure continuity</li> </ul>	Health emergency • Requireme nt for home working	Long term absence Building failure eg fire/flood	Clerk/All staff/Council
29	Failure to fill all Council seats	Less input and potential diversity of opinion	М	L	Ongoing members training	4 yearly after	Elections Vacant	Clerk/Council

at an election	Less combined	Qualified Clerk	elections	member	
	knowledge/experience	Process for	If required	seat	
		advertising vacant			
		Council seats			